



Doctor Patient Agreement

What you can expect from us at Rooted:

- We respect your time and therefore run on time for your appointments. However, there may be times when we run late with a patient that requires more attention.
- We will be clear about the costs and the reasons for or against the treatments, labs, procedures and supplements that we recommend.
- Specialty supplements are available to be purchased at Rooted for your convenience.
 - Our online store will ship right to your door and has more variety than in-house.
 - Health stores can be recommended based on the prescription, your location or preference.

Our Expectations:

- Please arrive on time.
 - We are usually booked back to back so there won't be any extra time if you show up late
 - As the time was set aside for you, you will be billed for booked time.
 - 24 hours notice is required to cancel appointments. If less than 24 hours notice is given, a \$50 charge will be applied.
- For plans to work they need to be followed. Please follow your treatment plan or come prepared to brainstorm why it didn't work or how we can change your plan for you to be successful at following it.
- Treatment plans may not always be given during your visits because natural treatments may interact with medication or an existing condition.
- Payment is due at the end of your visit. We accept cash, credit cards and debit for your convenience.

A note on email communication:

- Your ND likes to be available to her patients. Please note though that email communications cannot be guaranteed secured and private.
- Email communications must be limited to clarify something already prescribed, or for you to provide further information.
- Treatment cannot be provided over email. This includes a change in supplement or an opinion about a program/supplement offered elsewhere. This would require an appointment time.

We are looking forward to serving you and helping you along your path to wellness.

Signature of patient

Date

Signature of ND

Date